



SureSmile[®] Retainers Case Package – SureSmile[®] Ortho

SureSmile® Retainers Case Package

SureSmile now offers a new case package that will allow you to order retainers from a new scan for new or existing SureSmile patients.

- ✚ The SureSmile Retainers case package is now available on the new Select Package Type screen
- ✚ SureSmile Retainers can be ordered in quantities of 1-5 for each arch
- ✚ SureSmile Retainers have a straight 0 mm trimline

Ordering SureSmile® Retainers - Order Workflow

Start a New Patient from the Clinic Overview.

The screenshot displays the SureSmile Ortho software interface. At the top, there is a navigation bar with the SureSmile logo on the left, followed by 'Ortho Design Review 7.6'. In the center, there is a search bar containing 'Patient I' and a filter icon. To the right of the search bar is a button labeled 'New Patient', which is highlighted with a red rectangular box and a red arrow pointing to it. Further right are a gear icon, a blurred text field, and a help icon. The main header area includes 'SureSmile Ortho' on the right. Below the navigation bar, there is a secondary menu with tabs for 'Tasks (125)', 'Patients', 'Shipments', 'Jobs', and 'Reports'. The 'Tasks (125)' tab is selected. To the right of these tabs is a 'View' section with a list view icon selected and a grid view icon. Below the tabs, there are four dropdown menus: 'Sort by' (set to 'Task'), 'Show Tasks of' (set to 'All Types'), 'Tasks for' (set to 'All'), and 'Show' (set to 'Active Tasks'). At the bottom, a table displays a single task entry:

<input type="checkbox"/>				L6K2	Therapeutic Model	Resolve hold	2021-08-30		2021-09-27	Active
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Ordering SureSmile® Retainers - Order Workflow

Enter the patient information and click Next.

The screenshot shows the 'Patient Database Tasks' interface for 'SureSmile Ortho'. At the top, there is a search bar for 'Patient ID' with a filter icon. The main content area is titled 'Start a new patient' and contains a 'PATIENT INFORMATION' form. The form includes the following fields:

- First Name
- Last Name
- Date of Birth (format: YYYY-MM-DD, with a calendar icon)
- Orthodontist (dropdown menu, currently showing 'Dr. Test')
- Staff (dropdown menu)

Below the form is a link for 'Case Selection Criteria'. At the bottom right of the form area is a blue 'Next' button. The footer contains the copyright notice '© 2022 OraMetrix. All rights reserved.' and a 'Privacy Policy' link.

Ordering SureSmile® Retainers - Order Workflow

Select the SureSmile Retainers case package.

The screenshot shows the 'Select Package Type' screen in the SureSmile Ortho software. The interface includes a top navigation bar with 'Patient Database Tasks', 'New Patient (Y8M9)', and 'SureSmile Ortho'. The main content area displays five package options:

- IDB**: Includes Diagnostic Model, IDB Tray, and Export IDB file.
- Do-it-yourself Aligner Staging**: Includes Aligners and Retainers.
- Full-service Aligner Staging**: Includes Aligner Case (includes Therapeutic model + setup and staging), Aligners, and Retainers.
- Advanced Diagnostics**: Includes Therapeutic Model + Advanced Toolset, Printed Model, IDB Tray, and Export IDB file.
- SureSmile® Retainers**: Includes Retainer Model and Retainers. This package is highlighted with a red border.

Each package option includes a 'more information' link. The bottom of the screen shows the copyright notice '© 2022 OraMetrix. All rights reserved.' and a 'Privacy Policy' link.

Ordering SureSmile® Retainers - Order Workflow

Upload the patient's scan data and click Next.

The screenshot shows the 'SureSmile® Retainers' order workflow interface. At the top, there is a navigation bar with 'Patient Database Tasks', 'New Patient (Y8M9)', and 'SureSmile® Retainers'. Below the navigation bar is a progress indicator with five steps: 'Patient Info', 'Case Package', 'Scan Data', 'Retainers', and 'Confirmation'. The 'Scan Data' step is currently active, indicated by a blue circle with the number 3. Below the progress indicator is the 'Upload Scan Data' section. This section features a large cloud icon with an upward arrow and a 'Choose files to upload' button. Below the button, it says 'or drag and drop them here.' To the right of the main upload area are two columns for 'Upper Arch' and 'Lower Arch'. Each column has a square icon and a 'Choose file to upload (PLY/STL files only)' button. A double-headed arrow icon is positioned between the two columns. At the bottom of the interface, there are 'Back' and 'Next' buttons. The 'Next' button is highlighted in blue. In the bottom left corner, there is a copyright notice: '© 2022 OraMetric. All rights reserved.' In the bottom right corner, there is a 'Privacy Policy' link.

Ordering SureSmile® Retainers - Order Workflow

Choose the arches and quantity of retainers you would like to order.

Please note that all attachments present in the scan data will be removed and lingual bonded retainers present in the scan data will not be removed.

The screenshot shows a software interface for ordering retainers. At the top, there is a navigation bar with a logo, 'Patient Database Tasks', 'New Patient (Y8M9)', 'SureSmile® Retainers', and 'SureSmile Ortho'. Below the navigation bar is a progress indicator with five steps: 'Patient Info', 'Case Package', 'Scan Data', 'Retainers', and 'Confirmation'. The 'Retainers' step is currently active, indicated by a blue circle with the number '4'. Below the progress indicator, the 'Order Retainers' section is visible. It includes 'Arches:' with two toggle switches for 'Upper' and 'Lower', both of which are turned on. Below the arches, there is a 'Quantity of Retainers (applied per arch):' section with a dropdown menu set to '1'. A note below the dropdown states: 'Note: Any attachments present in the scan will be removed. Lingual bonded retainers present in the scan will not be removed.' At the bottom of the interface, there are 'Back' and 'Next' buttons.

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Ordering SureSmile® Retainers - Order Workflow

Confirm your order is correct and click Place Order.

The screenshot shows a web interface for ordering SureSmile Retainers. At the top, there is a navigation bar with a logo on the left, a 'Patient Database Tasks' menu, a patient identifier 'New Patient (Y8M9)', a blue 'SureSmile® Retainers' button, and settings/help icons on the right. Below the navigation bar is a progress indicator with five steps: 'Patient Info', 'Case Package', 'Scan Data', 'Retainers', and 'Confirmation'. The first four steps are marked with green checkmarks, while the fifth step, 'Confirmation', is marked with a blue circle containing the number '5'. The main content area is titled 'Confirmation' and contains a grey box with the text 'Your order' and 'Ordering this Retainer Model 1 with 2 retainers will incur a one-time charge of [redacted] USD.' At the bottom of the page, there are two buttons: a grey 'Back' button and a blue 'Place Order' button. The footer contains the copyright notice '© 2022 OraMetric. All rights reserved.' and a 'Privacy Policy' link.

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